Dan’s comments about Lawson:

Go to Lawson’s website. It may not be particularly billing/ business mgmt. system but more of the Materials management system.

Search for healthcare information management systems or mgmt. systems in general to know more about what these systems do.

Then specifically find about Lawson. Look for other systems similar systems and compare how they are similar or different from each other. Then concentrate on UAB billing system.

Look up terms: Just in time delivery and Electronic data interchange

Cardinal health website in reference to Lawson.

Catholic business initiative

Case studies…fill out info. On Lawson website and email case studies or Contact Lawson rep. for more info.

JSTOR: look up articles on JSTOR website